



WANDERLUST WELLNESS RETREATS (PTY) LTD

CANCELLATION POLICY:

We understand that plans can change, and we strive to be as accommodating as possible. Below is the cancellation policy, designed to be fair and clear for all parties involved:

1.) Full Refund Period

- Cancellations 60+ days before the retreat start date: Guests will receive a full refund or credit of the total amount paid, minus a €100 administrative fee to cover processing and planning costs.

2.) Partial Refund Period

- Cancellations 30-59 days before the retreat: Guests will receive a 50% refund or credit of the total amount paid.



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3. No Refund Period

- Cancellations within 30 days of the retreat start date: No refund will be provided. However, for cancellations made 15-29 days before the retreat start date, we are pleased to offer a credit option of 25% of the total amount paid up to this point.

4. Transfer Option

- Guests may transfer their booking to another person up to 14 days before the retreat start date, subject to prior approval between both parties involved.

The reason we have created this policy is to ensure we are covering any accommodation, catering, and/or activities that would have booked up to the point of cancellation. Your credit can be applied to any of the future retreats within the next 18 months, giving you the flexibility to join us at a more convenient time.



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Travel Insurance Requirement

- Having medical travel insurance while in Bali is compulsory for joining our retreat. Proof of insurance must be provided upon check-in. In the next newsletter, we will provide you with all the necessary information regarding medical insurance and what needs to be covered to keep you safe.

Retreat Cancellation by Organiser

- In the unlikely event of retreat cancellation due to low enrolment or unforeseen circumstances, guests will receive a full refund, including the administrative fee.

Additional Information

We appreciate your understanding and cooperation with these policies. For any questions or further clarification, please do not hesitate to contact us.



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Please confirm that you have read the above cancellation policy:

I, _____, signed at _____
confirm that I have read and understood Wanderlust Wellness Retreats (PTY)
Ltd cancellation policy above. I agree to abide by these terms and confirm
that all information provided by me is accurate and complete to the best of my
knowledge. I acknowledge that my participation in the retreat is voluntary, and
I am responsible for informing the retreat organisers of any changes in my
health or other relevant circumstances.

Signature: _____

Date: _____